

ಬೆಂಗಳೂರು ದೂರಸಂಚಾರ ಜಿಲ್ಲಾ
ಭಾರತ ಸಂಚಾರ ನಿಗಮ ನಿಯಮಿತ

ಬೆಂಗಳೂರು ದೂರ ಸಂಪರ್ಕ ಜಿಲ್ಲೆ
ಭಾರತ ಸಂಚಾರ ನಿಗಮ ನಿಯಮಿತ

Name & Address of the Customer: / ಗ್ರಾಹಕರ ಹೆಸರು ಮತ್ತು ವಿಳಾಸ

CHAYAGRAPHICS HEALTHCARE PVT LTD.
#249, 1ST FLR, 4TH MN
CHAMARAJPET

BENGALURU
BENGALURU KARNATAKA
560018

BILL MAIL SERVICE

Permitted to Post under prepayment of Postage in Cash
under Licence No ML / KN / 61-1 / Tel-bills / BGTD / 2016
Office of Posting: Business Post Centre, Hampinagar,
BENGALURU-560104
Postage Paid: Rs 3 upto 50 gms and Rs 2 for every
12-Aug-17 additional 50 gms
Posted on:

If undelivered, please RETURN to:
Chief Accounts Officer,
Computer Billing Centre,
3rd Floor, Telephone Exchange,
Vijayanagar,
BENGALURU-560040

Enjoy Free Local & STD Calls to any LandLine or Mobile of any NetWork from your BSNL LandLine
on ALL SUNDAYS and between 0900 PM and 0700 AM on Week Days
visit www.bangaloretelecom.com or contact any of our Customer Service Centre for details.

BSNL now offers minimum Download Speed of 2 Mbps across all UnLimited Plans

Speed Restoration Plan Charges reduced by 50% across all FUP Plans for BroadBand

* for DSL Unlimited BroadBand Plans with FMC of Rs 675 and above

For Booking for New LandLine or BroadBand or LandLine with BroadBand
SMS LL or BB or LL WITH BB to 9400054141 or register at www.udaan.bsnl.co.in

GENERAL INFORMATION

CALL CENTRE: LandLine 1500 BroadBand 1504

- Bill is to be paid in full. No part payment will be accepted. Please avoid part payment to avoid disconnection of services. Payment above Rs 1000/- to be made by Cheque / Demand Drafts only.
- The Cheque / DD should be drawn in favour of...
(i) 'BSNL, BANGALORE TELECOM DISTRICT' if the payment is made at Customer Service Centres / Cash Collection Centres of Bengaluru Telecom District or at Easy-Bill outlets (ii) 'BANGALORE ONE' if payment is made at Bangalore One outlets (iii) 'POST MASTER' concerned if payment is made at Post Office (iv) '<name of the bank> A/c BANGALORE TELECOM' if payment is made at authorised Banks. e.g., 'KARNATAKA BANK A/c BANGALORE TELECOM' if payment is made at Karnataka Bank.
- Outstation Cheques / Post Dated Cheques will not be accepted.
- Bill can be paid at Cash Collection Centres / Customer Service Centres of Bengaluru Telecom District or at Post Offices / authorised Banks / Easy-Bill outlets / Bangalore One Centres or through NEFT / RTGS and OnLine.
- Payment at Post Offices / Authorised Banks / Easy-Bill outlets will be accepted only up to the Pay-By-Date specified in the bill.
- PCO bill should be paid only at Customer Service Centre Cash Collection Centres of Bengaluru Telecom District. PCO Bills can also be paid at Bangalore One Centres upto Payment Due Date.
- Bills to be paid within Payment Due Date specified in the Bill. Payment Due Date given in the Bill is for the current bill only. Late Fee @ 2% of the amount of the bill (subject to minimum of Rs 10/-) is applicable for bills paid after the Payment Due Date. The Late Fee will be charged in the subsequent Bill.
- Non receipt of telephone bill is not a valid reason for non payment of bills.
- Bengaluru Telecom reserves the right to disconnect the telephone, if the bills are not paid by the Payment Due Date, as per the provisions contained in Rule 443 of Indian Telegraph Rules, 1951.
- If Telephone Bills are not received by the 20th of the following month contact 080-23403663.
- Visit www.bangaloretelecom.com to view payment options, including Online Payment options, ECS and list of Counters.
- Visit <http://selfcare.sdc.bsnl.co.in> for Web Self Care for all your requirements of Service Complaints, Land Line and BroadBand Plan change, Request for Shift, keeping track of your Bills, Payments and host of other services.
- Excess Billing Complaints should be addressed to the Customer Relations Officer of your Area and should be lodged within 30 days from the date of issue of the bill.
- To avoid unwanted tele-marketing calls, register your Telephone Number in NDNC. To Register, call 1909 or send SMS START DND to 1909
- For change of Billing address, request may be submitted to any of the Customer Service Centers of BSNL, Bengaluru Telecom District.
- No migration fee is charged for migrating to any Tariff Plan.
- No increase will be charged in any item of tariff for a period of six months from the date of enrolment of a customer under a Tariff Plan.
- No charge will be levied for any service without explicit consent of the customer.
- Refund of Security Deposit for paid for providing telephone services will be made within 60 days of closure of the telephone, otherwise interest will be paid to the customers.
- Address, Telephone Number, E-mail address, FAX number of the Nodal Officer and Appellate Authority for Public Grievances...
Nodal Officer: Asst General Manager (PR), Office of the Pr General Manager, BSNL, Bengaluru Telecom District, Telephone House, Raj Bhavan Road, BENGALURU-560001
Phone No: Off 080-22860456 FAX: 080-22867373 Email: pgtkbng1@gmail.com or cc_ktkbng@bsnl.co.in
Appellate Authority: General Manager (HR&A), Office of the Pr General Manager, BSNL, Bengaluru Telecom District, 3rd Flor, Telephone House, Raj Bhavan Road, BENGALURU-560001
Phone No: Off 080-22865300 FAX: 080-22861414 Email: gmhrabgtd@gmail.com
- If your Telephone is used for Unsolicited Commercial Communication, it leads to disconnection of your telecom resources and black listing for two years.

BSNL PAN No AABC5576G GSTIN Id: 29AABC5576GRZR

Name and Address of GSTIN Registration: Bharat Sanchar Nigam Limited, Office of the Chief General Manager Telecom, Karnataka Circle, No.1, Doorasamparka
Bhavana, BSNL, Swamy Vivekananda Road, Halasuru, BENGALURU-560 008

DENOMINATION OF CASH PAID

CUSTOMER CARE AND GENERAL INFORMATION NUMBER

	TYPE OF SERVICE	From BSNL Services	From Other Service Providers
2000 x			
500 x			
100 x			
50 x			
20 x	LandLine	1500	1800 345 1500
10 x	CDMA	1502	
5 x	Mobile	1503	1800 180 1503, 9448024365
2 x	BroadBand	1504	1800 424 1600, 1800 345 1504
1 x	BSNL Internet Help	12678	
Coins	BSNL MPLS Help Line		1800 425 1957, 1800 425 1958
Total			