

M/S Hub & Links Logistics Pvt Ltd  
S.C.O. (Comm) Room No:-4 1st Floor  
Jagjit Building  
Jeevan Nagar Focal Point  
Ludhiana Ludhiana, Punjab - 141010  
**Connect Phone No. 01615001064**  
**LUDH\_03136\_300**

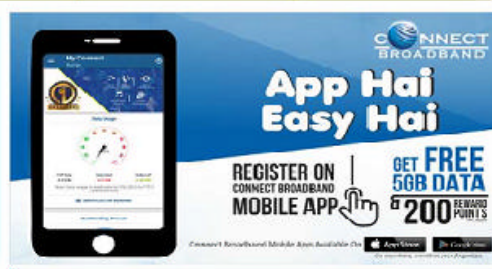
State Code: 03  
Customer GST/UIN No:

Account Number 2473337  
Bill Number 40219326  
Bill Date 16-Apr-2018  
Bill Period 16-Mar-2018 to 15-Apr-2018  
**Due Date 27-Apr-2018**  
Credit Limit 2,500.00  
Mobile No 8872003812  
Place of Supply Punjab

## Your Bill Summary ਤਰਾਤੋਂ ਬਿਲ ਦਾ ਸੰਖੇਪ

Previous Balance ਪਿਛਲਾ ਬਕਾਇਆ	Payment Received ਪਿਛਲਾ ਟੁਕੜਾਨ	Payments Outstanding ਬਕਾਇਆ ਰਕਮ	Total Current Charges ਇਸ ਵਾਰ ਦੀ ਕੁਲ ਰਕਮ	Amount Payable ਮਿੱਥੀ ਮਿਤੀ ਤੱਕ ਅਦਾਇਗੀਯੋਗ ਰਕਮ	After Due Date ਮਿੱਥੀ ਮਿਤੀ ਤੋਂ ਬਾਅਦ ਅਦਾਇਗੀਯੋਗ ਰਕਮ
1,341.66	1,342.00	-0.34	1,341.66	1,341.00	1,441.00

- |  |          |
|--|----------|
| 1. Monthly Charges / mwisk ikrwieAw                | 1,088.00 |
| 2. Usage Charges / vrqoN dl rkm                    | 49.00    |
| 3. Discounts / ifskWaUt                            | 0.00     |
| 4. Other Charges / hor Krcy                        | 0.00     |
| 5. Adjustments / AyfjstmyNt                        | 0.00     |
| 6. GST (details in attached sheets/kr              | 204.66   |
| 7. Current Month Charges / ies vwr dl rkm          | 1,341.66 |
| 8. Late Fee Charges /lyt &ls rkm                   | 0.00     |
| 9. Total Current month Charges iès vwr dl ku`l rkm | 1,341.66 |
| 10. Whether covered under RCM(Y/N) /               | N        |



As per the Government directive, effective 1-july-17  
Existing Service Tax of 15% has been replaced with 18% GST.  
To pay online visit our portal [www.connectzone.in](http://www.connectzone.in)

## REDEEM YOUR LOYALTY POINTS

POINTS EARNED SO FAR	POINTS EARNED THIS MONTH	POINTS REDEEMED THIS MONTH	POINTS AVAILABLE FOR REDEMPTION
601	27	0	551

To redeem your rewards points, login to connect App or visit [www.connectzone.in](http://www.connectzone.in). this offer is applicable for selected customers only

Payment to be made at any of the listed Connect Collection Centres or Drop Boxes, by Cash/Crossed Cheque/DD,  
drawn in favour of **Quadrant Televentures Limited. A/c No: 2473337.** Payments received till 15/04/2018, are reflected in this bill.

Sumit



**SEEK LIVE BLESSINGS ANYTIME. ANYWHERE**

Please Visit : [www.connectdarshan.com](http://www.connectdarshan.com)

Unlimited LIVE DARSHAN of 20 SHRINES



new watch live darshan through Connect Darshan App

Connect Phone No.: 01615001064  
Account Number : 2473337  
Invoice Number : 40219326  
Invoice Date : 16-Apr-2018  
Due Date : 27-Apr-2018

Technical Helpline Call. 198/ 01725055355

E & O.E

Cheque / DD No.	Date	Bank and Branch	Amount(Rs.)

Amount Payable By Due Date : 1,341.00  
Amount Payable After Due Date : 1,441.00

For payments through Cheque/DD, you are advised to make the payment atleast two days prior to the Due Date.

Please do not forget to mention your Connect A/C No. and Connect Phone No., Behind your cheque also.

**Corporate Office :** Quadrant Televentures Ltd. (Formerly Known as HFCL Infotel Ltd.), B-71, Phase-VII, Industrial Focal Point, Mohali-160 055(Punjab).

**Regd. Office :** Quadrant Televentures Ltd. (Formerly Known as HFCL Infotel Ltd.), Autocars Compound, Adalat Road, AURANGABAD - 431 005 (MAHARASHTRA)  
Classification Service Category: Telephone Services.

CIN: L00000MH1946PLC197474; GST NO 03AABCT2862R1ZZ; PAN AABCT2862R; SAC CODE 9984 Page 1 of 2

To Know the nearest collection point please visit our Website <http://connectzone.in/paymentpoints.php>

**M/S Hub & Links Logistics Pvt Ltd**  
**Thank You For Being With Us**

<b>Your Connect Tariff Plan</b>	<b>UL 999 8 Mb</b>
<b>Min Monthly Commitment</b>	<b>0</b>
<b>Rental</b>	<b>999</b>

**Connect Phone No:** 01615001064  
**Account No.:** 2473337  
**Bill No.:** 40219326  
**Bill Date:** 16-Apr-2018  
**Details of your Bill for the period :** 16-Mar-2018 to 15-Apr-2018

Description	Amount
<b>1. Telephone Services (SAC CODE 9984)</b>	<b>1,088.00</b>
1.1 Rentals for basic service	999.00
1.2 Vas Rentals	89.00
<b>2. Usage Charges</b>	<b>49.00</b>
2.1 Voice	Pulse
2.1.1 Infotainment Services	1 49.00
<b>3. Discounts</b>	<b>0.00</b>
<b>4. Other Charges</b>	<b>0.00</b>
<b>5. Adjustments</b>	<b>0.00</b>
<b>Sub Total</b>	<b>1,137.00</b>
<b>6. Goods And Services Tax</b>	<b>204.66</b>
6.1 CGST @9%	102.33
6.2 SGST @9%	102.33
6.3 IGST @0%	0.00
<b>7. Current Month Charges</b>	<b>1,341.66</b>

### Bill Terms and Conditions

- Bill Payments can be made, at any designated centers as mentioned below, by Cash / Credit Card/ Crossed Cheques / Demand Drafts / Pay Orders drawn in favour of QUADRANT TELEVENTURES LIMITED.
- No part payments, postdated cheques or outstation cheques will be accepted.
- The company shall not be responsible for any delay / non-receipt of bill.
- In case any charges are disputed in the bill, the customer shall intimate CONNECT in writing, within 7 days of receipt of the bill. In case of non- receipt of such information, it shall be presumed that the charges have been fully accepted. The customer shall however pay all charges on or before the due date to be entitled to raise any disputes. Any disputes and differences arising between the customer and the CONNECT in terms of this agreement will be referred to the sole arbitration of the person appointed by the Chief Executive Officer, CONNECT. All disputes would be gone into, tried and decided within the exclusive jurisdiction of the Chandigarh alone, to the ouster of any other place, which might have jurisdiction.
- The company may revise its charges at any time at its sole discretion.
- The company reserves the right to disconnect the service in whole or in part for non-payment of bill amount by due date, without any prior notice. Notwithstanding anything, this bill itself shall be deemed as notice for suspension/disconnection in case the payment is not made by the due date. Rentals as applicable in connected state shall continue to be payable.
- Dishonour of cheque would be deemed as non-payment of respective bill and consequences of non-payment of bill would follow without any notice to that effect from Connect. Cheque dishonoured will incur a charge of Rs 200/-
- The company will not be liable for consequential loss or damage or third party claims resulting from disconnection of service for non-payment or delay in payment of bills.
- The Company has the sole prerogative to fix the credit limit, which may be subject to variation as per company's discretion, and the service may automatically be barred in case the subscriber exceeds his credit limit. However in case due to any reason whatsoever, automatic barring is not done after the credit limit exceeds, the subscriber shall still be liable to pay the outstanding and it shall not be construed as any waiver. The subscriber shall be liable to make timely payments by due date even though prior to the expiry of the credit limit failing which the company shall have the right to bar the OF facility. It is further agreed that the subscriber doesn't have any right to challenge any barring done in this regard and services shall be restored only after full settlement of the outstanding.
- The company shall, at its own discretion, reconnect the service upon full settlement of outstanding dues after payment of a specified reconnection charge. If a subscriber does not get the telephone reconnected within 90 days from the date of disconnection, the connection will be terminated and may not be restored thereafter, however, despite termination CONNECT shall be entitled to recover its dues from the security/advance deposited by the subscriber and the instrument installed.
- In case of delayed payments, a late payment charge (LPC) will be levied along with the bill, as per the following schedule:

Bill Amt. Payable (Rs.)	Upto Rs.1000	Rs.1000- Rs.2000	Rs.2000- Rs.5000	Rs.5000- Rs.10000	Rs.10000- Rs.20000	Rs.20000- Rs.50000	Above Rs.50000
LPC (Rs.)	Rs.50	Rs.100	Rs.150	Rs.200	Rs.400	Rs.1000	Rs.2000
- The company reserves the right to apply a monthly credit limit for all call charges incurred by the subscriber and ask for interim payment for all charges and/or suspend access to the services, in whole or in part, if this limit is exceeded.
- Statutory Goods & Service Tax, Which is presently @18% would be charged extra & may increase or decrease as per government notifications.
- For change of address, please call help line 1920 or mail at [customercare@infotelconnect.com](mailto:customercare@infotelconnect.com).
- All terms & conditions of the Subscriber Agreement Form are also applicable.
- Any other terms & conditions entered into, at the time of opting for a tariff plan, are also applicable.
- Customer Information Box**
  - There will be no Migration fee for migrating to any tariff plan.
  - There will be no increase in any item of the tariff for six months from the date of enrolment under a tariff plan.
  - No charge will be levied for any service without the subscriber's consent.
  - Refund of the security deposit for providing telephone connection service will be made within sixty days of closure of the telephone connection. After sixty days interest @ 10% will be paid for the delayed period.
  - Model calculation of financial implication of tariff plans are available under 'Product & Services' heading in company's website. [www.infotelconnect.com](http://www.infotelconnect.com)

The company has set up a dedicated customer grievance redressal mechanism that may be accessed through multichannel helpline number 199 for Product & Schemes/Billing, 198 toll free for Internet/Technical Complaint & 155223 Toll Free for Vas Deactivation from connect phones. From non-connect phones, for Product & Scheme/Billing : 01725050505. For Internet/Technical You can also send e-mail at our customer care e-mail id [customercare@infotelconnect.com](mailto:customercare@infotelconnect.com) . It is our continuous endeavour to resolve all complaints at first level. However if you are not satisfied with the resolution given by call centre or your complaint remains unaddressed even after prescribed time frame given by call centre, you can make an appeal to our appellate authority from Monday to Friday between 9:30 AM to 6:00 PM through E-mail or Facsimile or Post/Courier or in person. Appeal form is available at all our zonal offices, touch points and at our website [www.connectzone.in](http://www.connectzone.in)

Address of Appellate Authority : Quadrant Televentures Ltd. (Formerly known as HFCL Infotel Ltd.), B-71, Phase 7, Industrial Area, Mohali.  
Phone Number : 0172-5013060, Fax Number : 0172-5091920, E-mail : [appellate.authority@infotelconnect.com](mailto:appellate.authority@infotelconnect.com)

Note: Please make your payment only at the designated centers of your city.

All credit & debit card holders of any bank can pay their bills online on <http://connectzone.in>.

To Know the nearest collection point please visit our Website <http://connectzone.in/paymentpoints.php>